Medical Claims on HCOnline

For your convenience, a digital version of the Medical Claim form is now available on HCOnline. Instead of mailing a paper form, you can now complete this form on your computer or mobile device and submit it electronically to HealthComp.

How to Access the Form

To access the Medical Claim form, you will need to log into HCOnline (hconline.healthcomp.com). This allows us to auto-fill certain fields with your information, shortening the time you spend completing it.

After logging in to HCOnline:

On the menu bar, Health Plan > Forms. On the Forms page, click Medical Claim. Since you are logged into HCOnline, certain fields will be auto-populated with your information. Once you’ve completed the form, click Submit Form.

Once you’ve submitted your claim, please allow up to 15 business days for processing.

To check on the status of a submitted claim:

Log into HCOnline. On the menu bar, Health Plan > Forms. You can view the status of your claim in the Submitted Forms table. You can view the submitted claim by clicking it.


Why go digital?

✓ HCOnline’s user-friendly interface walks you through the process of submitting information on your medical claim.

✓ Going digital streamlines the process of submitting claims and attaching supporting documents. You can also check on the status of a claim that you’ve submitted.

✓ Accessible on your computer, tablet or smartphone.